



Getting involved **matters!**

Help us to communicate better with **Dudley residents**

Being informed about services is one of the biggest issues raised by our residents. So, we need your help to understand how best to communicate with you.



Communications Group

There are many ways in which to communicate...

...including traditional ways such as newsletters and leaflets, as well as social media and the internet. But there's not just one way that suits everyone. So, one of the things we need to know is how people want us to communicate with them.

So, if you are a Dudley resident...

...you are invited to join our new Communication Group and share with us your thoughts about the way in which we communicate, about the information we provide and the way in which we provide it.

You can take part in the group in a way that suits you – from home or in person, or both.

- **Complete short surveys**
- **Receive updates about group activities and tasks**
- **Send us your views and questions**
- **Connect with other residents to share your experiences**
- **Attend meetings in person or online**

We value your voice and want to make sure our service is the best it can be for our residents.

If you would like more information, or would like to get involved, please contact the Participation Team:

Phone: 01384 815168 Email: participation@dudley.gov.uk